### Date of Original Recall: January 7, 2010 This Product Recall is being expanded to include all 2008 Date Codes

### Primal Vantage Co. Inc.

# \*Voluntary Product Recall of Ameristep Plastic Tree Steps, Models: 105 and 155 manufactured in the year 2008\*

As part of its longstanding tradition of providing customers with high quality, safe and reliable hunting equipment, Primal Vantage Co., Inc. is conducting a voluntary recall of its Ameristep Plastic Tree Steps, Models: 105 and 155 with all date codes manufactured in the year 2008. This product recall is being conducted in cooperation with the U. S. Consumer Product Safety Commission. Unfortunately, we have received a small number of reports that Ameristep Plastic Tree Steps, Models: 105 and 155 with all date codes manufactured plastic Tree Steps, Models: 105 and 155 with all date codes manufactured in the year 2008 that have broken under reportedly normal use. At Primal Vantage, customer safety comes first. As such, we want to offer a refund if you purchased an Ameristep Plastic Tree Step, Model: 105 or 155 with all date codes manufactured in 2008. Please review and complete this form as instructed below to be eligible to receive a refund from Primal Vantage Co., Inc. We appreciate your business and will continue to provide you with the high quality, safe and reliable hunting equipment that you know and trust.

## How to Identify if Your Product is Part of this Recall

This voluntary recall involves only Ameristep Plastic Tree Steps, Models: 105 and 155 with date codes manufactured in the year 2008. To locate the date code on your product, you must look on the side of the plastic tree step where you will find a stamp (as shown in the diagrams below). This stamp is a circle with a number in the center (identifying the year) and an arrow pointing to a number (identifying the month). If the year reads "08" then your tree step is involved in this voluntary recall. You can contact customer service at either treestep@treestandcustomerservice.com or by calling 1-866-972-6168 for assistance in identifying whether your product has 2008 date codes.



The above picture examples would be read as "10/08" and "12/08" – the "08" represents the manufacture year of 2008. The "08" shows that the tree step is part of this recall.

# How to Obtain Your Refund

If your Ameristep plastic tree step is a Model 105 or 155 and it has a date code manufactured in 2008, then you should immediately stop using the tree steps and contact Primal Vantage for a full refund of the purchase price plus \$5.00 for shipping. To obtain your refund, you need to send the tree step(s) together with a completed Return Form to Primal Vantage Co., Inc., Attn: Customer Service, 685 Route 10 East, Randolph, New Jersey 07869. Upon receipt of your 2008 tree step(s) and a completed Return Form, your refund request will be processed. You can expect a refund check within 6-8 weeks. Contact customer service if you have not received your refund in 8 weeks from date of submission. Any tree steps received that were not manufactured during 2008 will be returned to you without refund as these are not items under the voluntary recall.

\*\*\*Please do not return any tree steps to retail outlets. Refunds will <u>only</u> be issued for tree steps returned directly to Primal Vantage Co., Inc. that are accompanied by this completed form.

## \*\*\*105/155 RETURN FORM\*\*\* \*\*\*IN ORDER TO RECEIVE A REFUND YOU MUST COMPLETE AND INCLUDE THIS FORM WITH THE RETURN OF EACH MODEL 105 OR 155 TREE STEP WITH DATE CODES MANUFACTURED IN 2008 \*\*\*

* = REQUIRED FIELD				
FULL NAME: *				
ADDRESS: *				
ADDRESS 2:				
(Must have physical address –	No P.O. Boxes)			
CITY: *	STATE: *	ZIP: *	*	
PHONE: *	CELL:			
* THE FOLLOWING SECTIO	N MUST BE COMPLET	ED TO RECEIVE	REFUND	
Please note: Model 105 Plastic Tree Steps were sold individua			teps, while Mo	odel 155 Plastic
No. of Model 105 steps with 20 that you are returning and not		ned:(Please	identify the n	umber of steps
No. of Model 155 steps with 20	008 date codes being retur	ned:		
Store Where Purchased: *				
Date of Purchase: *				
How did you hear about this vo	oluntary recall? Television	Newspaper	Website	_ Other
Send this completed form toget	her with all eligible tree s	teps to:		
Primal Vantage Co., Inc. Attn: Customer Service 685 Route 10 East Randolph, NJ 07869				
~	D	Date:		
Signature*				
Printed Name*				