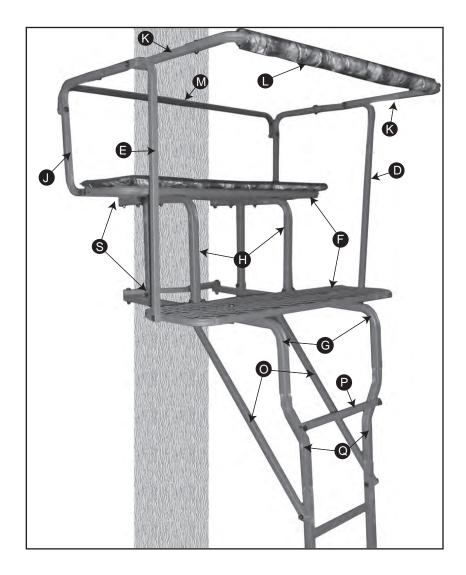
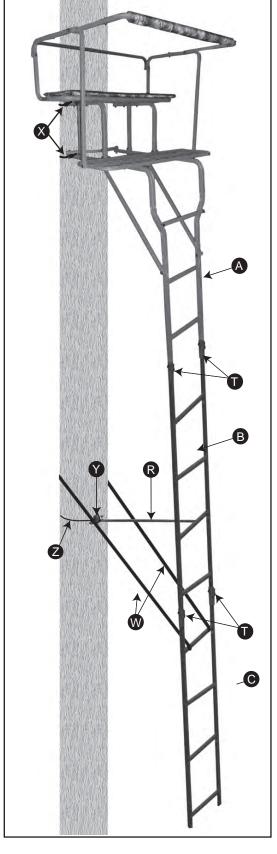
15FT. TWO-MAN LADDERSTAND

MODEL: 51031/9426

- Always Wear a Safety Harness with this Product
- Practice Using at Ground Level
- Weight Limit: 500 lbs.
- Tree Size: 9"-18" diameter

Instruction and Safety Manual





THANK YOU! for purchasing Ameristep's 15ft Two-Man Ladderstand

Marning

Every year serious injury and even death occurs from hunting related falls. To ensure your safety, please COMPLETELY read and follow this safety manual and ALL warning labels BEFORE assembling, installing or utilizing this product.

DO NOT USE THIS PRODUCT BEFORE FULLY UNDERSTANDING ALL SAFETY WARNINGS AND INSTRUCTIONS. IF YOU HAVE QUESTIONS, ARE UNSURE ABOUT ANY INFORMATION OR NEED ADDITIONAL INFORMATION CONCERNING YOUR PRODUCT, CONTACT OUR CUSTOMER SERVICE DEPARTMENT AT 1-866-972-6168 OR VISIT **WWW.TREESTANDCUSTOMERSERVICE.COM**. KEEP AND MAINTAIN THIS SAFETY AND INSTRUCTION MANUAL IN A SAFE LOCATION FOR FUTURE REFERENCE.

Distributed by Primal Vantage Company Inc. 685 Route 10 East, Randolph, NJ 07869

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TREESTAND SAFETY WARNINGS

Please read the following instruction manual and warnings labels completely before utilizing this product. Failure to understand and execute the instructions and warnings may result in serious injury or death. In the event of an accident, have a plan for rescue, including the use of devices that may be easily reached while suspended.

ALWAYS read and understand all warnings and instructions and use all safety products provided before each use of this product. Failure to read and understand all warnings and instructions may result in serious injury or death. Contact a Customer Service Representative with any questions you may have.

NEVER exceed total weight limit of **500 lbs**. **DO NOT** use if your combined weight with all of your hunting gear and any accessories exceeds **300 lbs**. or the combined weight of two people and equipment exceeds **500 lbs**. **DO NOT exceed the weight limit of the safety harness, refer to harness manufacturer's warnings for weight limit of safety harness**. Use of tree stand over the weight limit may result in serious injury or death.

DO NOT use this tree stand while under the influence of alcohol, medication or any illegal substances. Use of tree stand while under the influence of any of these substances may result in serious injury or death.

NEVER use this treestand during inclement weather. **DO NOT** use tree stand during thunderstorms, snowstorms, hurricanes, tornadoes or any other weather conditions that include (but not limited to) lightning, icy conditions, or high winds that could create slippery or dangerous situations. End your hunt and return to the ground if inclement weather conditions arise.

NEVER use treestand If you are feeling ill, nauseous, dizzy or if you have a prior condition that could cause a problem. i.e., heart condition, joints that lock-up spinal fusions, etc., or if you are not well rested and alert. Physical ailments can reduce your ability to safely install, utilize, and remove your treestand. Please consult a physician prior to use.

NEVER use this tree stand if you have a history of health problems such as (but not limited to) heart problems, back problems, high blood pressure, impaired vision, equilibrium impairments, are afraid of heights, have been advised by a doctor or physician not to climb. If you are not physically fit, well rested, and alert, or if you have any other physical or mental condition that would impair your ability to properly use this treestand.

NEVER use this tree stand on a tree that is dead, leaning, diseased, loose barked or on a utility pole as the tree may fall, break, or uproot and may result in serious injury or death.

NEVER rely on a branch for support.

NEVER jump or bounce on the treestand's platform or ladder sections to seat it to the tree. Instead, step firmly on the first rung of the bottom ladder section to set the ladder into the ground before proceeding to climb the ladder.

NEVER transport any of your equipment with yourself while ascending or descending the tree. You will need to have two hands free during ascending and descending for safety. Use a haul line to pull up your firearm (unloaded, chamber opened with safety lock engaged, barrel facing towards the ground), bows, arrows, knives or any other equipment to your tree stand once you have reached your desired hunting height. **ONLY** pull up hunting equipment after the tree stand has been secured to the tree and after you and your harness have been secured to the tree. Prior to descending, lower your equipment on the opposite side of the tree from which you are climbing. Make sure that the unloaded firearm's safety lock is engaged and the gun barrel is pointing towards the ground.

ALWAYS hunt with a plan and a buddy. Before you leave home, let others know your exact location, when you plan to return and who is with you.

ALWAYS carry emergency signal devices such as a cell phone, walkie-talkie, whistle, signal flare, PLD (personal location device) and flashlight with you at all times and within reach even while you are suspended in your harness. Watch for changing weather conditions. In the event of an accident, remain calm and seek help immediately.

ALWAYS inspect the tree stand and the **Fall Arrest System** (FAS) (Harness) for signs of wear or damage **BEFORE** each use. Also inspect to ensure that nuts and bolts are secure. Pay special attention to the harness and straps, guaranteeing that nothing has been frayed or severed. Destroy all products that cannot be repaired by the manufacturer. Contact a Customer Service Representative for replacement parts. The Fall Arrest System **MUST** be discarded and replaced after a fall has occurred.

NEVER modify your treestand in any way by making repairs, replacing parts, or altering adding or attaching anything to it except if explicitly authorized in writing by the manufacturer. Improper installation or adjustment may cause serious injury or death. Remove all contents from box. Inspect for any damaged or missing parts. If any parts are missing or damaged, you must only use certified replacement parts. Using any other replacement parts will void product warranty. **THERE ARE NO EXTRA PARTS**. All parts **MUST** be used to ensure the safety of you and your stand. If you think parts are missing or damaged, **STOP IMMEDIATELY** and contact our Customer Service Department. Using the tree stand with missing or damaged parts may result in serious injury or death. Contact a Customer Service Representative if you have any missing, damaged or extra parts.

PRACTICE installing, adjusting and using your treestand at ground level prior to using it at an elevated position.

ALWAYS keep instructions (written and video) in a safe place and review before each use. It is the responsibility of the treestand owner to furnish the complete instructions to anyone who borrows or purchases the treestand from you.

NEVER use this treestand for any use other than hunting. Our treestands are designed for hunter's to wear a Full Body Harness. If you are not completely comfortable and confident with your ability to safely install, ascend, hunt and descend using a Full Body Safety Harness and this treestand, **DO NOT PROCEED.**

NEVER use this treestand for trimming trees.

NEVER fall asleep in your stand as you may fall out resulting in serious injury or death.

ALWAYS be sure to retighten all bolts BEFORE each new use of treestand.

ALWAYS have a minimum of three people present when installing or removing this treestand.

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TREESTAND SAFETY WARNINGS

NEVER adjust your stand while in use. Practice the attachment of this treestand at ground level before using in a hunting environment. **ALWAYS** ensure that you and your treestand are safely secured to a healthy tree. Your tree stand **MUST** be attached tightly to the tree and secured in place. If the stand is not secure, it may shift while in use, resulting in serious injury or death.

The Installation Cross Straps and Stabilizer Bar(s) MUST be properly installed before each use of the treestand.

ALWAYS inspect every ladder section connection every time you use the stand before you leave the ground. If ladder sections are separating, with the help of at least two other people, lower the stand to the ground, make adjustments, and reinstall.

ALWAYS check the ground below the tree stand to make sure it is firm and level. Sloping ground or uneven terrain (one side of a rock or root) can cause your tree stand to tilt or shift.

ALWAYS maintain three points of contact when climbing the tree stand. (Two feet and one hand or one foot and two hands.)

DO NOT leave your treestand outside since weather or animals may cause damage. Tree growth can also cause stress and damage straps and buckles. It must be stored inside when not in use.

NEVER wear jewelry or loose fitting clothing, which can cause hazardous conditions. Clothing may be caught in your equipment and cause you to fall. You must always wear non-slip or rubber boots. Shoelaces must be tucked into your boots. Rings and necklaces **MUST NOT** be worn.

NEVER use this treestand with a third person. The treestand is designed for use by **ONE** person or **TWO** people.

NEVER let children play with or use this treestand without adult supervision. This treestand is not a toy.

DO NOT use tree stand if any nuts or bolts or parts are loose, bent, or crooked.

ALWAYS know your physical limitations. Don't take chances. If you start thinking about how high you are, don't go any higher. Instead, choose a minimum height that will allow for safe, effective and comfortable hunting.

ALWAYS lean *forward towards the tree* as you climb and attach your harness to the tree **BEFORE** securing the platform to the tree and stepping onto the platform. **NEVER** lean out from the treestand for any reason.

ALWAYS wear a Fall Arrest System (FAS) (Harness) consisting of a full body safety harness after leaving the ground. A TMA Certified Full Body Harness **MUST** always be connected to yourself and the tree during ascending, hunting and descending. Single safety belts and chest harnesses are no longer allowed and should **NEVER** be used. If you are not wearing a Full Body Harness properly attached to the tree, that is protecting you from a fall, **DO NOT leave the ground**. Failure to wear your Full Body Harness may result in serious injury or death.

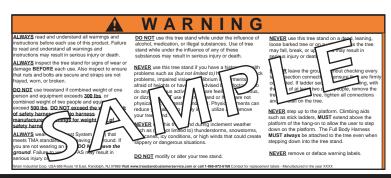
Be aware that falls can occur at anytime after leaving the ground.

ALWAYS read and understand the manufacturer's Warnings, expiration date (if applicable) and instructions on how to use and how to properly adjust the harness. Practice the use of a full body safety harness at ground level in the presence of a responsible adult to experience the feeling of hanging suspended before using in a hunting environment. Failure to follow harness instructions may result in not being able to return to the stand and being suspended in a harness after a fall, or serious injury or possibly death. If the hunting location is unknown by anyone and communication efforts are unsuccessful, you **MUST** have a personal plan for rescue/escape because prolonged suspension in a harness may be fatal. It is important to exercise the legs by pushing against the tree or doing other forms of continuous leg exercises to avoid blood pooling while being suspended. Hunters with varying degrees of physical fitness may require different plans to recover/escape the effects of prolonged suspension. Have a personal plan and practice it in the presence of a responsible adult before leaving the ground. No one escape/rescue plan will work for every hunter on every tree in every circumstance. Only you can determine the best recovery/escape plan for your situation before leaving the ground.

ALWAYS have a suspension relief device on your person and readily accessible while using a harness. These devices allow the user to relieve the load on the lower extremities if suspended in a harness and help maintain circulation in the legs, mitigate suspension trauma (blood pooling) or allow descent to the ground. Several optional products/systems are available that offer self-recovery or self-extraction from a fall when suspended in a harness. Some systems automatically descend the user while others allow user control. One of these products/systems can be considered for use as an additional safety precaution against prolonged suspension and suspension trauma, Be sure to follow the manufacturers' instructions on the safe use of these products/systems.

Hunt from the ground when self-recovery escape is absent. There is time to make a correct decision on what action to take if a fall occurs while wearing a full body harness. It is important to remember "**DO NOT PANIC.**" Remain calm and implement your practiced rescue, relief and recovery plan.

NEVER allow the tether strap to get under your chin or around our neck. The length of the harness tether **MUST** be minimized at all times. It should be adjusted so that it is above the head with no slack (snug) in the sitting position and you should have the minimum amount of slack possible when climbing.



NEVER remove any safety warning stickers from this product.

Safety must be your first priority during the use of this product.



CHOOSING A SAFE TREE

- ALWAYS thoroughly inspect the tree before installing your product. **DO NOT** install your TREE/LADDER STAND onto any dead or unsafe tree, telephone or utility pole, structural column, or man-made structure. Doing so may result in serious injury or death.
- ALWAYS select the proper tree for use with your TREE/LADDER STAND. Select a live straight tree that fits within size limits recommended (minimum tree diameter must be no less than 9 inches and maximum of 18 inches.). **DO NOT** rely on a branch for support.
- **DO NOT** select a tree in the dark or choose a tree in close proximity to a fence. You must not have any stumps or rocks beneath your tree.
- NEVER use TREE/LADDER STAND on a tree that is dead, diseased, leaning or on wet and uneven ground as the tree may fall, break or uproot.
- Your tree must not be wet, icy or slippery or on wet, swampy, or loose ground that allows the tree to be unstable. Check the ground under TREE/LADDER STAND to ensure it is firm and level.
- · Be sure you have a level stand platform. Your tree must not lean or have any irregular shape.
- Tree must not have any loose or scaly bark or excessive vines, nails, screws, or any other sharp objects protruding that may sever webbing on product. Any surrounding trees must not lean or have dead limbs that may fall onto you or your product.
- <u>NEVER HURRY!!</u> While climbing a TREE/LADDER STAND, make slow, even movements no more that ten to twelve inches at a time. Make sure you have proper contact with tree and/or TREE/LADDER STAND every time you move. **On ladder tree stand, <u>ALWAYS</u> maintain three points of contact with each step** and <u>ALWAYS</u> lean forward as you climb.

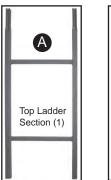
PROPER CARE AND MAINTENANCE:

- Inspect for defects (damage, rot, corrosion, cracks, freezing, excessive heat, etc.) before every use is required. Do not use if damage is detected or suspected.
- Ameristep recommends periodically re-tightening and/or replacing hardware (supplied by Ameristep), including bolts, nuts, washers, rope, straps, cord. etc.

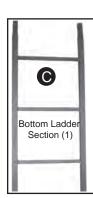
15' TWO-MAN LADDERSTAND

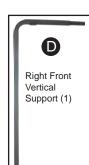
MODEL: 51031/9426

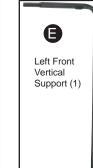
- Always Wear a Safety Harness with this Product
- Practice Using at Ground Level
- Weight Limit: 500 lbs.
- Tree Size: 9"-18" diameter







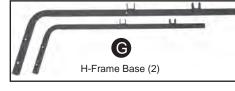


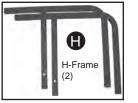




Backrest (1)







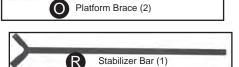












Parts List

A 1 Top Ladder Section

B 1 Middle Ladder Section Part # WL-5030 1 Bottom Ladder Section Part # WL-5050 1 Right Front Vertical Support Part # WFVS-500 1 Left Front Vertical Support Part # WFVS-501

Part # WL-5360

2 Platform Part # WP-502 **6** 2 H-Frame Base Part # WHB-535

2 H-Frame Part # WH-535 2 Rear Vertical Support Part # WRVS-500

 Shooting Rail Extender Part # WSX-535

1 Shooting Rail Part # WSR-535 Part # WBR-535 M 1 Backrest

2 Platform Brace Part # WPB-535 P 1 Step Part # WS-535

2 Yoke Part # WYK-100 R 1 Stabilizer Bar Part # WSB-500

S 2 Tree Connection Brace Part # WTB-600 O 4 Sleeve Part # WS-100

0 1 Seat Cushion Part # WSC-535 W 2 Installation Cross Strap Part # ICS-1000

2 Ratchet Strap Part # RA-100 1 Adjustment Knob Part # AK-100

2 1 Tiedown Rope Part # TR-1000 1 Shooting Rail Cover Part # WPSC-535

Hardware

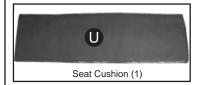
60 18 M12x60mm Bolt Part # 1260 45 4 M12x45mm Bolt Part # 1245 55 8 M10x55mm Bolt Part # 1055 58 M10x55mm Bolt w/ 3 washers Part # 1058 25 M10x25mm Bolt Part # 1025 M12x45mm w/wingnut Part # 1245W

Part # 3001 Harness

Part # 1615 4 M10 Quickclip







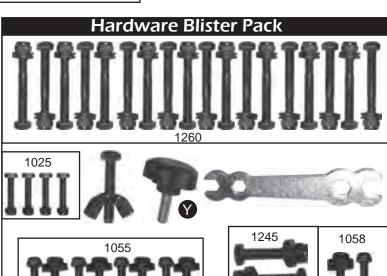


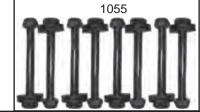


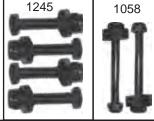






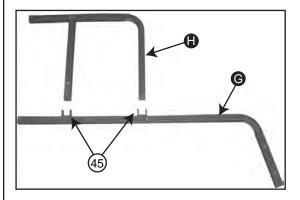




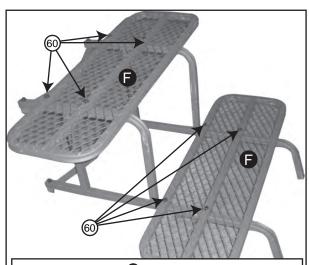


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Assembly Instructions Page 1



1. Attach H-Frame to the brackets on H-Frame Base using 2 - M12x45mm bolts.

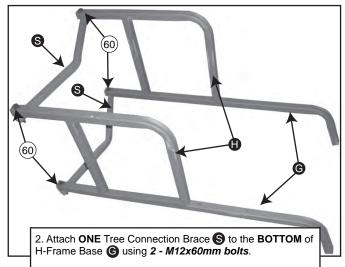


3. Attach Seat Platform (a) to the assembled H-Frames using 4 - M12x60mm bolts.

Attach Foot Platform **(F)** to the assembled H-Frame Bases using **4-12x60mm bolts.**

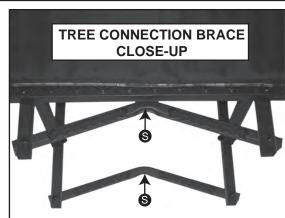
Each Platform is identical.

4. Attach both Rear Vertical Supports ① to the sides of Top Platform ② using 2-M12x55mm bolts for each side.



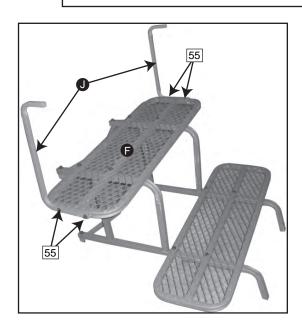
Attach **ONE** Tree Connection Brace **S** to the **BOTTOM** of H-Frame **H** using **2** - *M12x60mm bolts*.

(See Tree Connection Brace Close-up Photo Below)



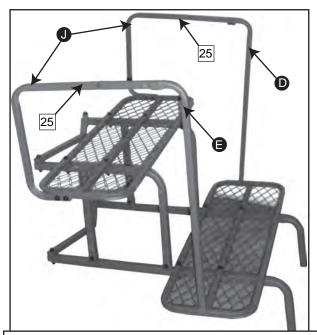
Attach **ONE** TREE CONNECTION BRACE to **BOTTOM** of H-Frame Base.

Attach the remaining TREE CONNECTION BRACE to **BOTTOM** of H-Frames.





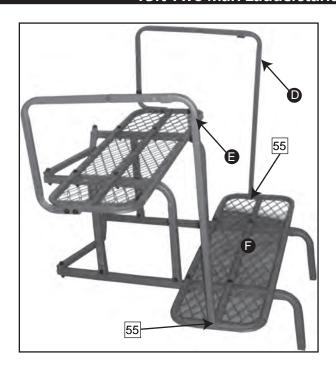
Assembly Instructions Page 2



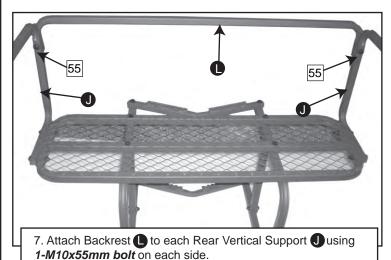
5. Insert Right and Left Front Vertical Supports **D** and **E** into each Rear Vertical Support **D**.

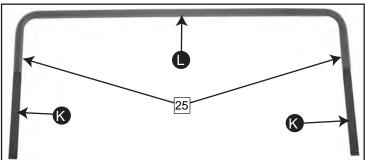
The Brackets will be on the inside of the stand.

Secure by using 1-M10x25mm bolt on each side.



6. Attach Right and Left Front Vertical Supports **1** and **1** the front hole on the side of Foot Platform **1** using **1-M10x55mm bolt** on each side.





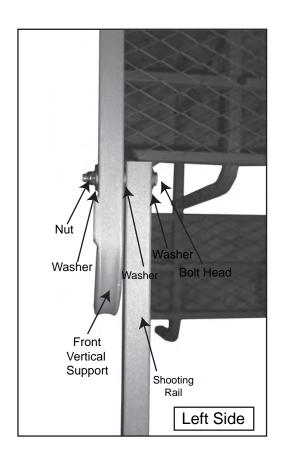
8. Insert each Shooting Rail Extender (into Shooting Rail by inserting extender into shooting rail and securing with *1-M10x25mm bolt* on each side.

Assembly Instructions Page 3



9. Attach assembled Shooting Rail to the Front Vertical Supports and using 1-10x55mm bolt w/3 washers on each side.

(See adjacent photo for proper installation order.)

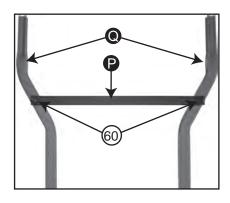




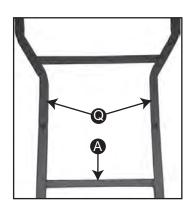
10. Attach Shooting Rail Cover to Shooting Rail.

Attach Seat Cushion to Seat Platform.

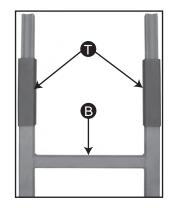




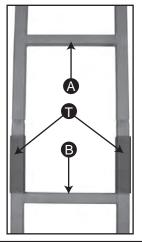
11. Attach Step P to both Yokes using 1-M12x60mm bolt on each side.



12. Slide Top Ladder Section (A) into Yokes (Q).



13. Slide Sleeves Tover the crimps of Ladder Section B.



14. Insert Ladder Section Binto Top Ladder Section A.



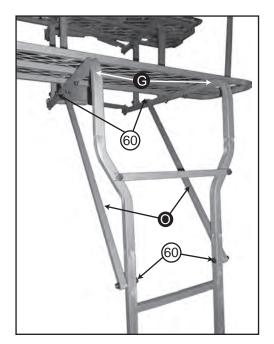
15. Slide the Sleeves over the joint where ladder sections are connected.



16. Insert *1 - Quickclip* through the hole on the sleeve, and through the ladder sections on each side of the ladder.



17. Close the quickclip to secure the ladder sections together.



18. Follow **Steps 13-17** to attach the bottom section to the middle section.

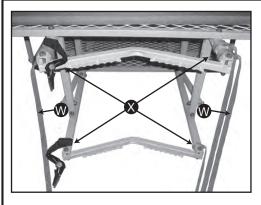
19. Attach Platform Brace **()** to the inside of H-Frame Base **(G)** using **1-M12x60mm bolt** on each side.

Attach the other end of Platform Brace **(O)** to Top Ladder Section **(A)** above the first rung using **1-M12x60mm bolt** on each side.

NOTE: NOW THAT TREESTAND IS ASSEMBLED MAKE SURE TO TIGHTEN ALL HARDWARE



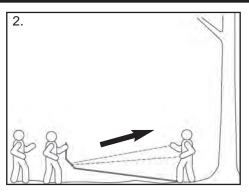
MODEL: 51301/9426 15Ft. Two-Man Ladderstand



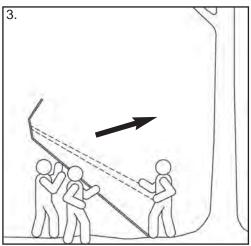


Attach Installation Straps W behind the upper tree connection brace.

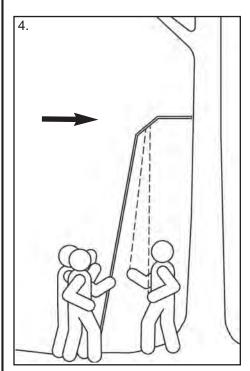
(See Installation Strap Instructions).



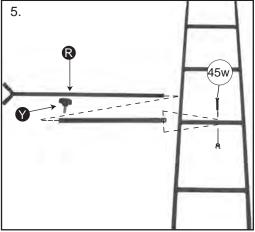
2. Position bottom of stand 4-5 feet from base of tree.



3. One person will stand at the base of ladder with his/her foot on bottom rung while holding installation straps. This will prevent tree stand from sliding. Two people will stand at opposite ends of tree stand, facing Platform and slowly walk tree stand upward using rungs of ladder.

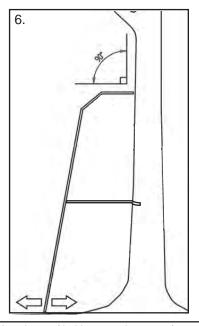


4. As tree stand is being raised, the person holding Installation Straps will pull toward themself to take up slack. It will steady and ease the weight of stand on the other two people. Continue walking stand upward, until Tree Contact is resting against the tree.



5. Slide the inner part of the Stabilizer Bar into the outer part. Attach Stabilizer Bar **R** to the second rung of the Middle Ladder Section with **1 - M12x45w bolt and 1 wingnut**.

Insert the Adjustment Knob
in the Stabilizer bar at the proper adjustment point to the tree.



 Move base of ladder toward or away from tree slightly in order to make Platform as parallel to the ground as possible.

Apply your full weight to the first step so it settles into the ground.

WARNING

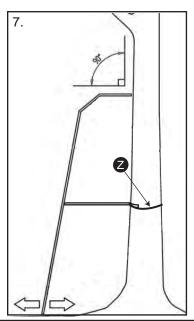
DO NOT climb ladder without stabilizer bar installed. Serious injury or death may occur if stabilizer bar is not installed.

▲ WARNING

Stabilizer Bar and Installation Straps **MUST** be secured prior to climbing the
Ladderstand. Failure to comply may result
in serious injury or death.

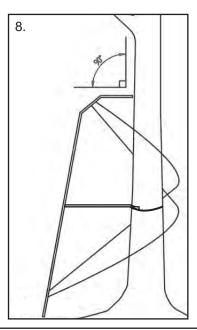
NOTE: Drawings are for illustration purposes only and may not depict actual product.





7. Attach Tiedown Rope 2 just behind the brace of the inner part of Stabilizer Bar R .

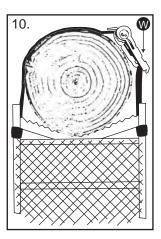
Position the Stabilizer Bar against the tree and secure it by wrapping the rope around the back of the tree once and tie it to itself.



8. Cross Installation Straps behind tree. Attach to bottom ladder section by following the Installation Strap Instructions.



9. After the ladder stand has been secured to the tree with the installation straps, and the stabilizer bar has been securely attached to the tree, continue to have two people hold the ladder, climb cautiously up to the platform. Once you reach the top, IMMEDIATELY ATTACH YOUR SAFETY HARNESS TO THE TREE. Keep the tether strap above your head.



10. Cautiously climb to the top of the treestand. Wrap the strap of the ratchet around the back of the tree and thread it through the ratchet. (See Detailed Ratchet Instructions

WARNING

DO NOT climb ladder without stabilizer bar installed. Serious injury or death may occur if stabilizer bar is not installed.

▲ WARNING

Stabilizer Bar and Installation Straps **MUST** be secured prior to climbing the Ladderstand. Failure to comply may result in serious injury or death.

Detailed Ratchet Strap Instructions



Open ratchet handle flat and insert end of strap through opening.



Pull Strap through opening



Insert tag end of strap back through slot in ratchet wheel.



Ratchet handle back and forth to tighten strap



After strap is tight, close handle to the locked position



To release tension, push spring loaded retaining lock and

simultaneously pull on strap.

A WARNING DO NOT sit on seat platform until the ratchet has been secured.



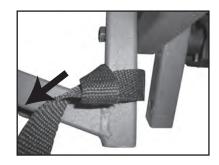
Installation Strap Instructions



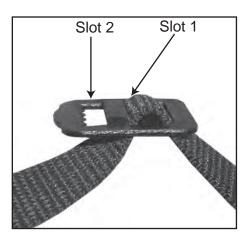
1. Place looped end of strap under platform.



2. Insert loose end of strap through the loop.



3. Pull to tighten. Continue with these steps to install the other strap on the other side of the

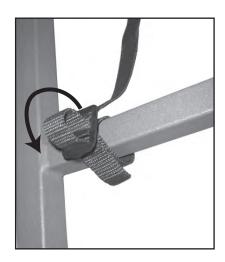




4. Place loose end of strap with clip, under the top rung of the bottom ladder section.



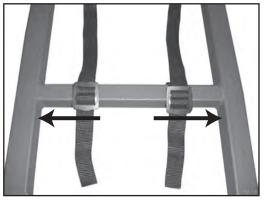
5. Insert the strap through Slot 1 on the clip.



6. Insert the strap through the Slot 2 with the teeth.



7. Pull strap to tighten.

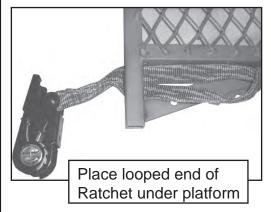


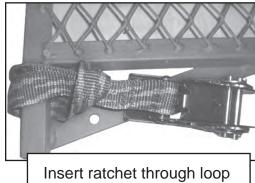
8. Slide the buckles out to the sides to create tension on the straps.

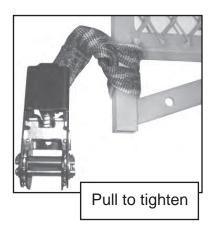
WARNING DO NOT sit on seat platform until the ratchet and installation straps have been secured.

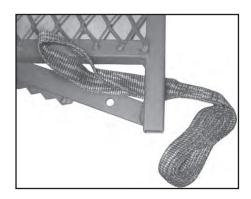
Ratchet Strap Instructions

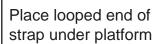
You MUST follow these instructions prior to installation

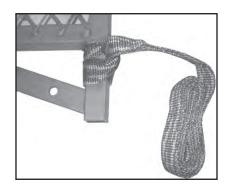




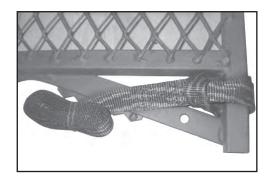








Insert strap through loop



Pull to tighten

Detailed Ratchet Strap Instructions



strap through opening.













To release tension, push spring loaded retaining lock and simultaneously pull on strap.



Failure to follow all warnings listed below could result in serious injury or death.

ALWAYS read and understand all warnings and instructions before each use of this product. Failure to read and understand all warnings and instructions may result in serious injury or death.

ALWAYS inspect the tree stand for signs of wear or damage

BEFORE each use. Also inspect to ensure that nuts and bolts are secure and straps are not frayed, worn, or broken.

<u>DO NOT</u> use treestand if combined weight of one person and equipment exceeds <u>300 lbs.</u> or combined weight of two people and equipment exceed <u>500 lbs.</u> <u>DO NOT exceed</u> the weight limit of safety harness, refer to harness manufacturers warnings for weight limit of safety harness.

ALWAYS wear a Fall Arrest System (FAS) after leaving the ground. If you are not wearing an FAS that meets TMA standards, *DO NOT leave the ground*. Failure to wear an FAS may result in serious injury or death.

<u>DO NOT</u> use this tree stand while under the influence of alcohol, medication, or illegal substances. Use of tree stand while under the influence of any of these substances may result in serious injury or death.

NEVER use this tree stand if you have a history of health problems such as (but not limited to) heart problems, back problems, impaired vision, equilibrium impairments are afraid of heights or have been advised by a doctor not to do any strenuous activity. If you are feeling ill, nauseous, or dizzy **DO NOT** use this tree stand or If you are not physically fit, well rested and alert. Physical ailments can reduce your ability to safely install, utilize and remove your tree stand.

NEVER use this tree stand during inclement weather such as (but not limited to) thunderstorms, snowstorms, hurricanes, icy conditions, or high winds that could create slippery or dangerous situations.

NEVER use this tree stand on a dead, leaning, loose barked tree or on a utility pole as the tree may fall, break, or uproot and may result in serious injury or death.

NEVER leave the ground without checking every ladder section connection to ensure they are firmly connected. If ladder sections are separating, with the help of at least two other people, remove the tree stand from the tree, tighten all connections and reinstall on the tree.

Installation Straps, Ratchet Straps, Quickclips, Tiedown Ropes and Stabilizer Bars MUST be installed and secured prior to climbing tree stand. Failure to comply may result in serious injury or death.

DO NOT modify or alter your tree stand.

NEVER remove or deface warning labels.

Manufactured in the year 2011

Primal Vantage Company Inc. 685 Route 10 East, Randolph, NJ 07869 1-866-972-6168 Contact for replacement labels